CHCANYS COVID-19 Survey Results[1]

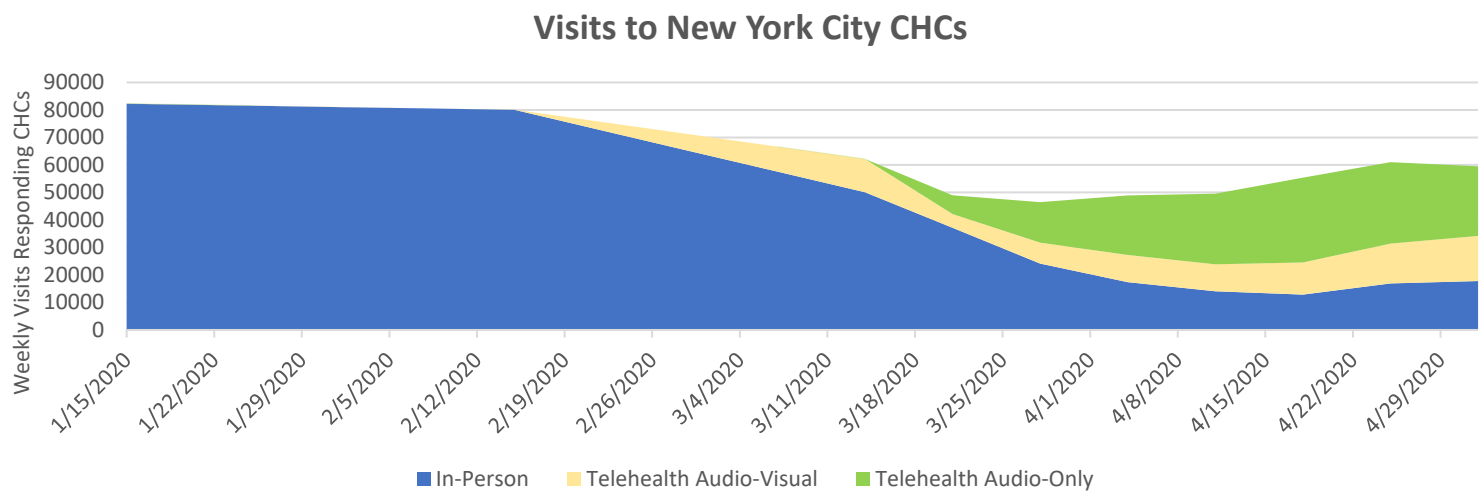
May 18, 2020

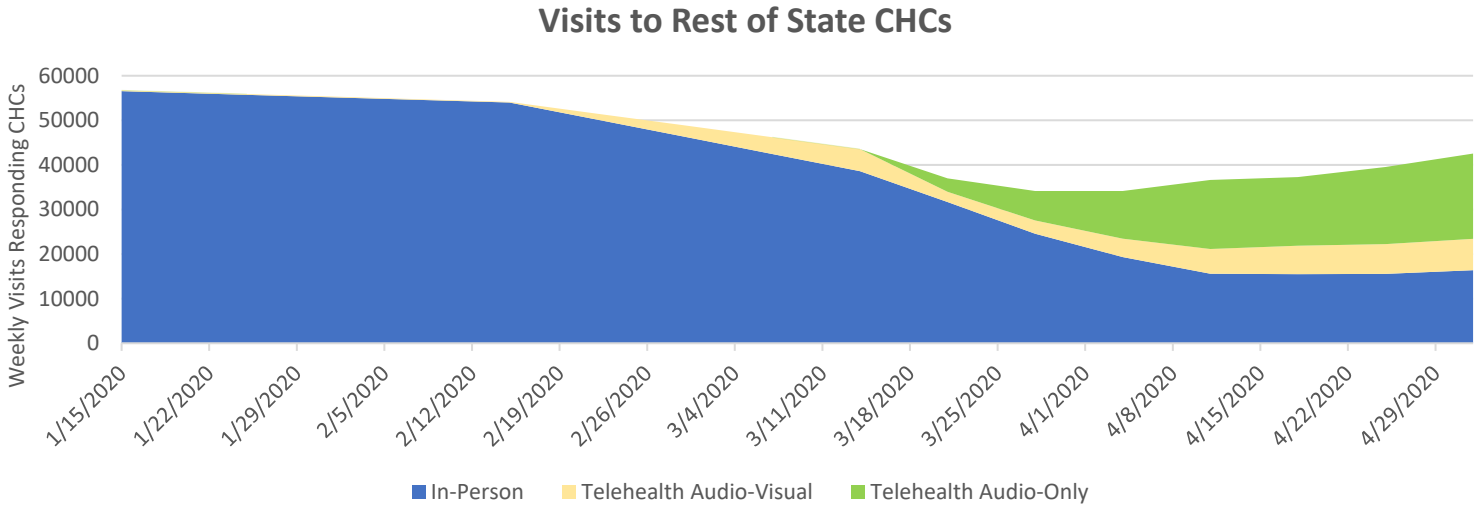
Across the State, Community Health Centers (CHCs) are open for COVID-19 testing and treatment.

- 75% of responding CHCs are performing COVID-19 testing
- Responding CHCs administered 3090 tests in NYC and 3224 tests across the rest of the state

CHCs ensure access to care for patients in underserved communities via telehealth and the telephone.

- 100% of responding CHCs are currently offering virtual visits (either audio-visual or via the telephone)
- 96% of CHCs currently provide services via audio-visual telehealth
- 100% of CHCs currently provide services via the telephone





Visit volume has not stabilized to pre pandemic levels. Due to ongoing financial pressure, many CHCs have sites that remain closed or reduced staffing levels.

- 70% of responding health centers have temporarily closed at least one health center site
- Among survey respondents, about 33% of sites were closed
  - 93% of school-based health center sites were closed
  - 60% of dental only sites were closed
- 85% of responding CHCs have staff that are currently furloughed, laid off, or working reduced hours
  - 17% of employees from responding CHCs are furloughed or laid off
  - 10% of employees are working reduced hours

[1] This weekly survey ended on May 17, 2020 had a response rate of 68%.